

Find a DSP on our

# DSP search tool

Platinum Health offers a Designated Service Provider (DSP) search tool on its website ([www.platinumhealth.co.za](http://www.platinumhealth.co.za)) to help members find a range of DSP providers such as general practitioners, pharmacies, hospitals, dentists, optometrists and Platinum Health medical facilities.

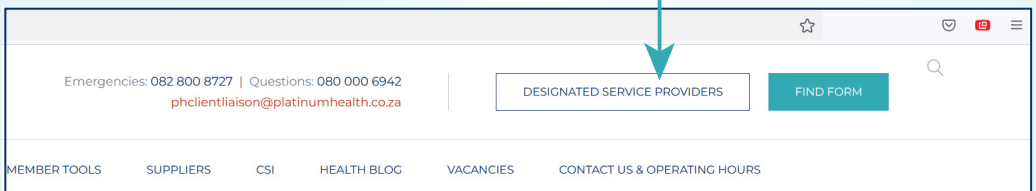
## You can browse our website for FREE!

PH understands that our members don't always have data available to browse our website. It is for this reason that PH implemented the free SIM browsing function. This means that any website visitor using a device with a SIM card can browse the PH website for free. Website visitors using devices without SIM cards will incur normal data costs.

## TO FIND A DSP, JUST FOLLOW THESE STEPS:

### STEP 1

When you land on the Homepage, click on the **"DESIGNATED SERVICE PROVIDERS"** button



### STEP 2

Choose a location.

- The DSP search tool will automatically use your current location to find a DSP.
- You have the option to change the location where you require a DSP.

## STEP 3

Choose a **Field of Service** e.g., General Practitioners (GPs)

Select a field of service

Platinum Health Facilities

SEARCH CHANGE LOCATION

Click on the **SEARCH** button

## STEP 4

- The DSP search tool will show the pin locations of all the GPs within 50km of your chosen location.
- Top Results of the GPs will appear on the left-hand side of the screen.
- You can save the results in PDF format, download it and/or print it.

### Example:

Top Results Save PDF

CHANGE LOCATION

FIELD OF PRACTICE

Dr NF Serfontein & Partners  
13.6 KM away  
General practitioner  
View in Google Maps

Dr L Nel  
36.3 KM away  
General practitioner  
View in Google Maps

Dr J Albasini  
43.2 KM away  
General practitioner  
View in Google Maps

Dr CM Badenhorst  
43.4 KM away  
General Practitioner  
View in Google Maps

## Follow Steps 1 – 3 to find the following DSPs on the search tool:

- Hospitals
- General Practitioners
- Pharmacies
- Dentists
- Optometrists
- Pathologists
- Platinum Health Facilities

## Important notes on DSP GPs/Dentists:

- If your search reflects there is no DSP GP/Dentist in the location you indicated, you may utilise any GP/Dentist and Platinum Health will pay 100% of the Scheme Tariff or within your benefit.
- Remember the R80 levy (normal hours) and R85 levy (after-hours) per patient visit will apply for visiting a GP.
- If in doubt, please contact Client Liaison or Case Management on 014 590 1700 or 080 000 6942. For after-hour emergencies call 082 800 8727

## IMPORTANT NOTES REGARDING DSP PHARMACIES:

- PlatComprehensive and PlatCap members who are not within 50km of a DSP pharmacy, can have their acute medicine script filled at Clicks, Medirite, Dischem or any other pharmacy.
- PlatFreedom members may utilise their pharmacy of choice.