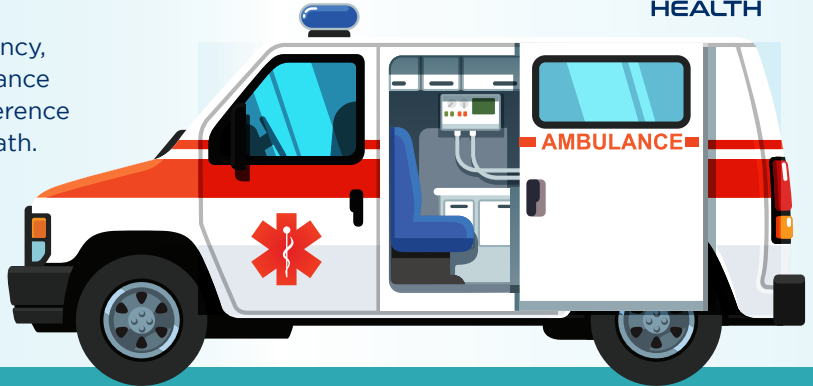


# Is it a MEDICAL EMERGENCY or not?



In a medical emergency, calling for an ambulance could mean the difference between life and death.

However, members are sometimes not sure if the situation qualifies as an emergency.



**If in doubt, call the Europ Assistance Call Centre 0861 746 548 who has trained professionals to help and guide you.**

According to the Council for Medical Schemes (CMS) an emergency condition can be defined as follows: “Emergency medical condition means the sudden and, at the time, unexpected onset of a health condition that requires immediate medical or surgical treatment, where failure to provide medical or surgical treatment would result in serious impairment of bodily function or serious dysfunction of a bodily organ or part or would place the person’s life in serious jeopardy.”

## Examples of what’s medical emergencies:



Heart attack



Sudden injury  
due to a motor  
vehicle accident



Severe burns  
or smoke  
inhalation

## Examples of what’s **NOT** medical emergencies:



Doctor’s appointment



Minor ailments, for  
example, sprained  
ankle or stomachache



Booked theater cases