

Need to consult a GP or get a prescription filled whilst on holiday?

PlatComprehensive and PlatCap members may make use of any GP whilst on holiday, unless there is a Platinum Health facility or DSP GP nearby, in which case you are required to use such GP. PlatFreedom members may make use of any GP whilst on holiday.

PlatComprehensive and PlatCap members who are on holiday and not close to a DSP pharmacy, can have their acute medicine script filled at Clicks, Dischem, Medirite or any other pharmacy. PlatFreedom members may utilise their pharmacy of choice.

Ask your pharmacist about generic equivalents on the Platinum Health formulary to avoid co-payments.

To find a DSP GP or Pharmacy closest to you, visit the Platinum Health website (www.platinumhealth.co.za).

Remember, you don't need data to browse our website – when you land on the Homepage, just click on the "FREE MOBILE BROWSING" button and ENJOY!

- 1. Click on the "DESIGNATED SERVICE PROVIDERS" tab on the Homepage
- 2. Select a field of service e.g., GP or Pharmacy
- 3. Choose a location where you require a GP or Pharmacy
- 4. Find all the GPs or Pharmacies at your chosen location

Important to note:

- If your search reflects there is no DSP GP in the location you indicated, you may utilise any GP and PH will pay 100% of the Scheme Tariff or within your benefit.
- Remember the R80 levy (normal hours) and R85 levy (after-hours) per patient visit will apply for visiting a GP.
- If in doubt, contact Client Liaison or Case Management on 014 590 1700 or 080 000 6942. For after-hours emergencies, call 082 800 8727

