

*Platinum Health's
proactive
preparedness
protects members
because we care*



**PLATINUM
HEALTH**

Since the outbreak of the coronavirus pandemic, Platinum Health has been proactive in putting in place measures and standards that provide and maintain a safe environment for healthcare workers and members at our facilities. These measures are:

- Safeguarding the safety of our medical staff remains key and therefore staff members were equipped with the required personal protective equipment (PPE) such as NP95 surgical masks, face shields, gloves, gowns, aprons, mop caps and shoe covers.
- To prevent the potential spread of COVID-19 within our healthcare facilities; additional cleaners were provided to ensure that surfaces and frequently touched surfaces (door handles, toilet handles, chairs, counters, desk surfaces, light switches, equipment, etc.) are cleaned and disinfected frequently.
- Screening of staff and members for COVID-19 symptoms. Triage areas were established to ensure patients and staff members are screened for COVID-19 symptoms before entering any medical facility. Patients that are found to have high temperatures and present with symptoms are given surgical masks to reduce the risk of infection and are dealt with separately at a predetermined room.
- Adherence to social distancing and hand sanitizing at entrance point of the facility.
- TVs installed to share information on COVID-19
- Plexi glass screens were installed at reception and pharmacy counters.

**We are better prepared, or
at the very least on par with
other health service providers.**

