## What makes Platinum Health different from other medical schemes in South Africa?



## No need to call into Call Centres

- ✓ Platinum Health (PH) prefers to provide a personal touch by deploying dedicated Client Liaison staff to visit participating employers, giving members an opportunity to be assisted on site with:
  - $\checkmark$  obtaining authorisation for hospital or specialist visit, or
  - queries regarding membership, benefits, claims, accounts, tax certificates or any other service-related query.

## Members visiting PH medical facilities, are assisted by the receptionists with:

- Bookings/getting authorisation for specialist appointments, hospital admissions or specialised radiology such as MRI, CT and PET scans.
- Registering on one of PH's managed care programmes

Platinum Health's Principal Officer, is the only principal officer in South Africa who personally meets with stakeholders during bi-lateral meetings to address issues they may have.

PH assists with transport of patients as per agreement with relevant employers.

The abovementioned sets Platinum Health apart from other medical schemes in South Africa. Can you afford not to be a member of Platinum Health?! All PH medical facilities are placed within easy reach locations across the Platinum and Chrome mining belt, making healthcare accessible to all members!

- NO limits on acute and chronic medication
- NO limits on GP visits, Specialist visits, Hospitalisation, Prosthesis and Specialised Radiology
- Lowest contributions with greater benefits than other Schemes
- NO overall annual limits on the Plat Comprehensive and Plat Cap options