



Platinum Health Client Liaison Officer at your Service

Joyce Mokoena

Client Liaison Officer



Our Client Liaison Officer Joyce Mokoena is available on-site and ready to assist you with any Scheme-related queries.

Contact Details



Mobile: **060 457 0273**



E-mail: **Joyce.Mokoena@platinumhealth.co.za**

Services Offered:

- Membership application
- Member queries and complaints.
- Authorisations and Specialist referrals.
- Access to our WhatsApp Services
- How to apply for and access your Chronic Medicine.
- How to find the Platinum Health Designated Service Providers.
- Claims and refunds.
- Tax certificates
- Scheme procedures.
- Continuation of membership
- Scheme benefits; and
- Any service enquiries

Site visit schedule

Day	Site	Time allocated	Venue
Monday	Tumela Hospital	07h30 - 16h00	Reception Area
Tuesday	Amandelbult Central Tumela Hospital	08h00 - 11h00 11h00 - 16h00	Boardroom Reception area
Wednesday	Tumela Hospital	07h30 - 16h00	Reception Area
Thursday	Amandelbult 15 East Tumela Hospital	08h00 - 11h30 12h00 - 16h00	Lapa Area Reception Area
Friday	Tumela Hospital	07h30 - 15h00	Reception Area

Client Liaison Call Centre



Tel: **014 590 1700** or **080 000 6942** (toll free)



WhatsApp: **080 000 6942**



Facebook



Linkedin



Instagram

