

Elective procedures not recommended

Because we care



PLATINUM
HEALTH

In response to the coronavirus pandemic, all elective surgery has been temporarily suspended since the lockdown started on 26 March. Surgical patients are more susceptible to infections and therefore it is advisable to limit patients to coronavirus exposure by holding off on elective procedures.

With the lifting of recent lockdown restrictions by Government there has been an increasing number of doctors wanting to resume elective procedures again. Elective procedures are not life-threatening and can be scheduled in advance.

Platinum Health strongly advises members against undergoing any elective procedures due to the risk they may be exposed to. All emergency surgery will be authorised within the benefits of members and semi urgent cases will be managed on a case-by-case basis.

Platinum Health basis its decree on the National Institute of Communicable Diseases (NICD) guidelines, which states that under the current pandemic all non-urgent healthcare is not recommended.

Members are also urged to adhere to the Department of Health (DoH) regulations and follow the legal restrictions instituted by Government, by adhering to mandated lockdown and stay-at-home orders.

In order to obtain authorisation, doctors are obliged to submit a motivational letter to Case Management verifying whether the procedure is seen as elective or semi-elective surgery:

HospitalConfirmations@platinumhealth.co.za or
plathealth@platinumhealth.co.za

Members who need more clarity or guidance on this matter are welcome to contact Case Management on:

Telephone: 014 590 1700 or 080 000 6942

