

# MEMBERS ARE ADVISED TO POSTPONE ELECTIVE DENTAL PROCEDURES DUE TO COVID-19 RISK



Due to the sudden increase in COVID-19 cases, Platinum Health strongly advises members to postpone elective dental procedures due to the risk they may be exposed to.

We urge members to please heed the following with regards to dental treatment:

- Platinum Health prioritizes the most critical dental services and will endeavour to provide care in a way that minimizes harm to personnel and patients from potential exposure to SARS-CoV-2 infection.
- If you have a dental appointment, and are experiencing any COVID-19 symptoms, please contact the dental reception to indicate that you are unwell; and postpone your dental appointment.
- The number of visitors accompanying the patient to the dental appointment needs to be limited to only the patient. Exceptions are minors and patients who need to be accompanied by a parent, legal guardian, or care giver. This is to ensure that we maintain social distancing within our facilities and keep all concerned safe.
- The following procedures are considered as non-elective dental procedures, and members are advised to contact their nearest Platinum Health Facility for prompt assistance:
  - Trauma to teeth, and mouth area, for example tooth avulsed (knocked out of its socket).
  - Pain and swelling in the mouth.
  - Dislodged crowns.