

Triage Stations established at medical facilities

because we care



**PLATINUM
HEALTH**

One of the key protection measures Platinum Health instituted at the start of the lockdown, was to establish Triage Stations at all its medical facilities.

What is a Triage Station?

It is a dedicated area at the gate or entrance to the facility where patients are screened for COVID-19 symptoms before entering a healthcare facility. It's an effective process to sort and prioritise patients to ensure patients receive the best possible care without putting other patients at risk.

Why will screening take place outside of the healthcare facility?

Because COVID-19 is spread via droplets, healthcare facilities must ensure that persons carrying the virus do not enter a facility. COVID-19 is spread by coughing and touching surface areas.

What will happen at the screening area?

- Patient has to wear a mask and keep a social distance of 1.5 meters.
- The patient's temperature will be measured.
- Patient will be asked screening questions.
- Patient's hands will be sanitised with alcohol-based hand rub.

What will happen if the patient answers NO to all the screening questions and does not present with a fever?

The patient will be allowed to proceed to a normal waiting area.

What will happen if a patient answers YES to any of the screening questions or presents with fever?

Any patient that is found to have a high temperature and present with COVID-19 symptoms will be given a surgical mask and will be taken to a separate room which has been pre-identified at every facility. The patient will be assisted by a healthcare provider and we will be with you every step of the way.

