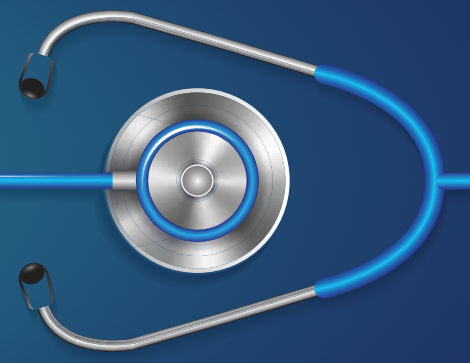


Platinum Health Page



Remember to register your NEWBORN BABY AS DEPENDANT

Having a new baby is a precious and special time in one's life. Even though your life may be turned upside down due to the little bundle, it is important to remember that you need to register your newborn with Platinum Health to ensure your baby receives the benefits he/she deserves.

[Click here](#)

for more information on how to register your baby with Platinum Health

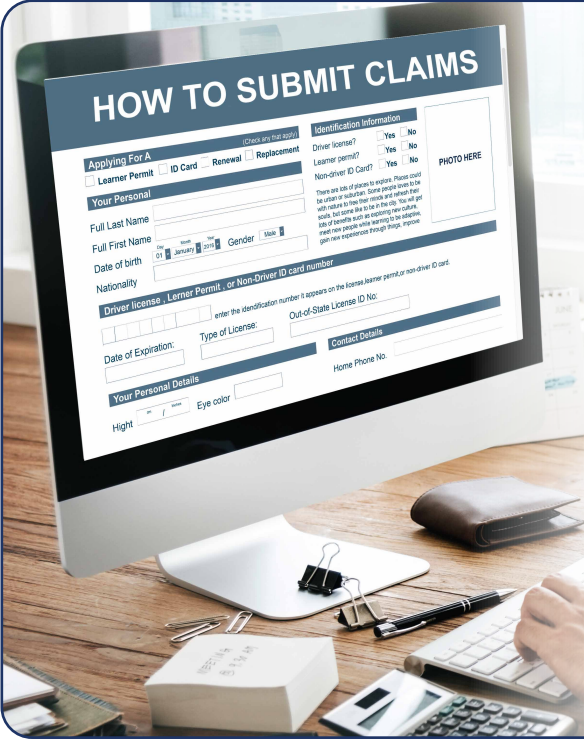


How to submit claims

Platinum Health has an agreement with designated service providers (DSP's) to submit claims directly to the Scheme in order to streamline the payment of claims. If, however, you receive a tax invoice/account from a Medical Service Provider, you should contact Client Liaison to determine whether the tax invoice/account has been submitted to the Scheme. If it has not been submitted to the Scheme, you have to ensure it is submitted within four months of date of services/supplies, to prevent it from becoming stale, resulting in non-payment.

To view a step-by-step guide on how to submit claims

[Click here](#)



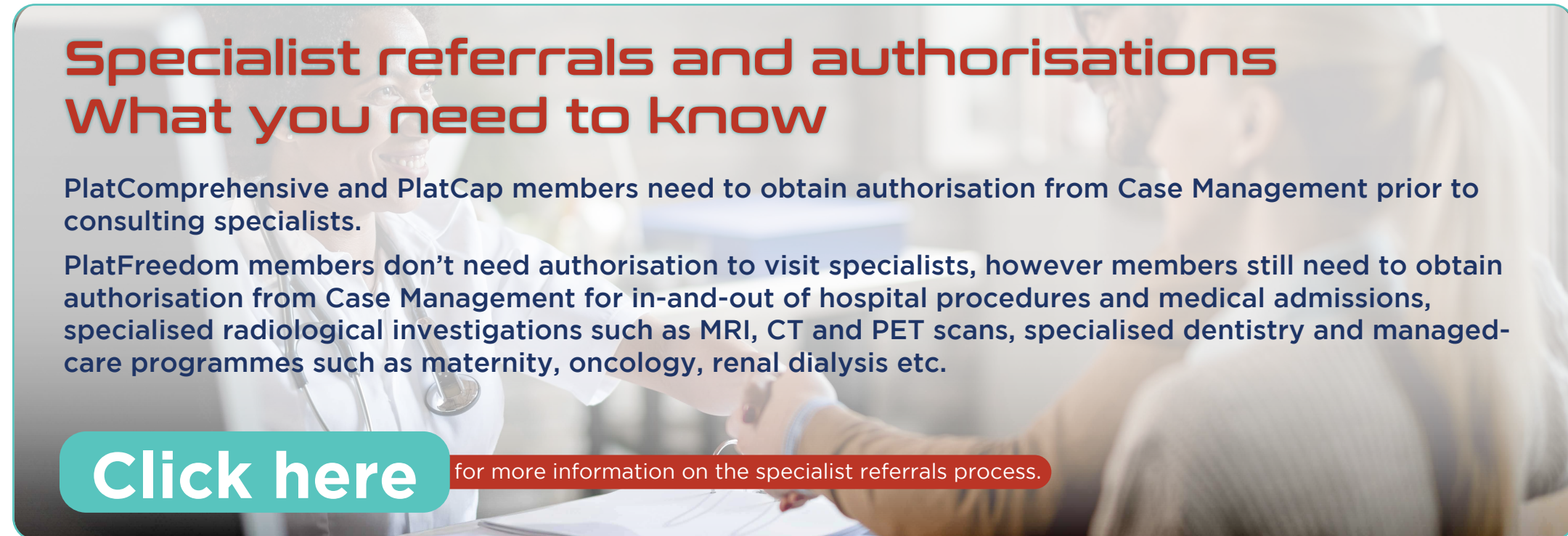
Specialist referrals and authorisations What you need to know

PlatComprehensive and PlatCap members need to obtain authorisation from Case Management prior to consulting specialists.

PlatFreedom members don't need authorisation to visit specialists, however members still need to obtain authorisation from Case Management for in-and-out of hospital procedures and medical admissions, specialised radiological investigations such as MRI, CT and PET scans, specialised dentistry and managed-care programmes such as maternity, oncology, renal dialysis etc.

[Click here](#)

for more information on the specialist referrals process.



Sexually Transmitted Infections (STI's) What you need to know

Sexually transmitted infections (STI's), or sexually transmitted diseases (STD's), are infections that are passed from one person to another through sexual contact.

[Click here](#)

To learn more about the types of STI's, the symptoms, how it can be treated and ways to prevent it



Remember to update YOUR PERSONAL DETAILS

Platinum Health continuously communicates with members via SMS or email and therefore it is imperative for members to keep their details updated.

[Click here](#)

to find out how you can update your personal details with Platinum Health.



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