



Remember to register your SPOUSE AS DEPENDANT

If you recently got married, whether through a civil or customary marriage, it is important to remember to register your spouse with Platinum Health (PH) to ensure that your spouse enjoys the full benefits he/she deserves.

In terms of South African Law, the definition for customary marriage is:

“one that is negotiated, celebrated or concluded according to any of the systems of indigenous law which exist in South Africa”.

In terms of PHMS Scheme Rules, the definition of a spouse is:

“The person to whom the member is married in terms of any law or custom.”

In order to register your spouse as dependant, you are required to provide the following documentation to the medical scheme within 30 days from date of marriage, and the join date is the date of marriage:

CIVIL MARRIAGE

- Membership Application form
Download form from the website (www.platinumhealth.co.za) or request it from Client Liaison.
- Marriage certificate
- Spouse's ID document
- Document from the Marriage Officer confirming the marriage.

CUSTOMARY MARRIAGE

- Membership Application form
Download the form or request it from Client Liaison.
- Lobola agreement letter OR
- Letter from the Chief confirming the customary marriage.
- Spouse's ID document
- Affidavit confirming the customary marriage.

SUBMIT documentation to Platinum Health via ANY of the following channels:

- Employee Services Walk - in Centre at your workplace; OR
- Employee Benefits (EB) office at your workplace; OR
- Human Resources (HR) office at your workplace; OR
- Client Liaison Officer in your area.

IMPORTANT TO NOTE:

- If you do not register your spouse with Platinum Health **within 30 days from date of marriage** (and the join date is not the date of marriage) and you decide to add your spouse later on; it will result in waiting periods.
- A spouse who is younger than 21 years, pays adult membership contributions.

For assistance, kindly talk to a Client Liaison Officer in your area, or contact the Client Liaison Call Centre:

Tel: 014 590 1700 or 080 000 6942
Email: phclientliaison@platinumhealth.co.za



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