



REMEMBER TO REGISTER YOUR NEWBORN WITH PLATINUM HEALTH WITHIN 30 DAYS FROM DATE OF BIRTH

Having a newborn baby is exciting and although it may feel as if your world is turned upside down, there is one very important thing you need to do once your baby is born. Register your baby as a dependant with Platinum Health so that your baby can enjoy the benefits, he/she deserves.

It is important to note if you do not register your newborn baby with Platinum Health within 30 days from the date of birth, your baby may incur waiting periods. This means your baby will not enjoy the benefits he/she deserves.

Where to register your newborn

You can register your newborn at any of the following places:

- Employee Services Walk-in Centre at your workplace; OR
- Employee Benefits (EB) office at your workplace; OR
- Human Resources (HR) office at your workplace; OR
- Client Liaison Officer in your area; OR
- Client Liaison office situated at the Platinum Health Medical Centre (PHMC), Corner of Beyers Naudé and Heystek Streets, Rustenburg.



Please take the following documents with to register your baby:

- Principal member's identification document.
- A registered birth certificate.
- If the baby's surname differs from the principal member's surname, an affidavit must be submitted stating the reason.
- A Hospital Confirmation/Notification document can temporarily be submitted, together with the application form, however this document is only valid for 30 days.
- As soon as the newborn baby has been registered with the Department of Home Affairs, the member is responsible to submit a copy of the birth certificate to the Scheme within 30 days of birth.

For more information or assistance, talk to a Client Liaison Officer in your area, or alternatively, contact the Client Liaison Call Centre:

Tel: 014 590 1700 or 080 000 6942 OR
Email: phclientliaison@platinumhealth.co.za



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