

# Client Liaison Officer at your service at Mototolo Concentrator



PLATINUM  
HEALTH

Platinum Health Client Liaison Officer, Thabitha Magolego is available to assist PH members at Mototolo Concentrator with any Medical Scheme related queries such as:

- Member queries and complaints;
- Obtaining authorisations for specialist referrals;
- Obtaining authorisation for hospitalisation;
- Assistance in arranging chronic medication;
- Designated Service Providers (DSP's);
- Platinum Health facilities;
- Membership, membership cards and certificates;
- Claims and refunds;
- Tax certificates;
- Scheme procedures;
- Scheme benefits;
- Any service-related enquiries.



Thabitha Magolego  
Client Liaison Officer

Members are welcome to visit Thabitha on Fridays at the venue and time below:

Fridays

Concentrator - HR Office

12:30 - 14:00

Members can contact Thabitha on 060 571 0870  
or by email: [Matseatona.Magolego@platinumhealth.co.za](mailto:Matseatona.Magolego@platinumhealth.co.za)

Members can also contact the Platinum Health Call Centre:

Telephone: 014 590 1700 or 080 000 6942 or  
Email: [phclientliaison@platinumhealth.co.za](mailto:phclientliaison@platinumhealth.co.za)

*\* This schedule is subject to any other Platinum Health Client Liaison Meetings or Projects.*

