

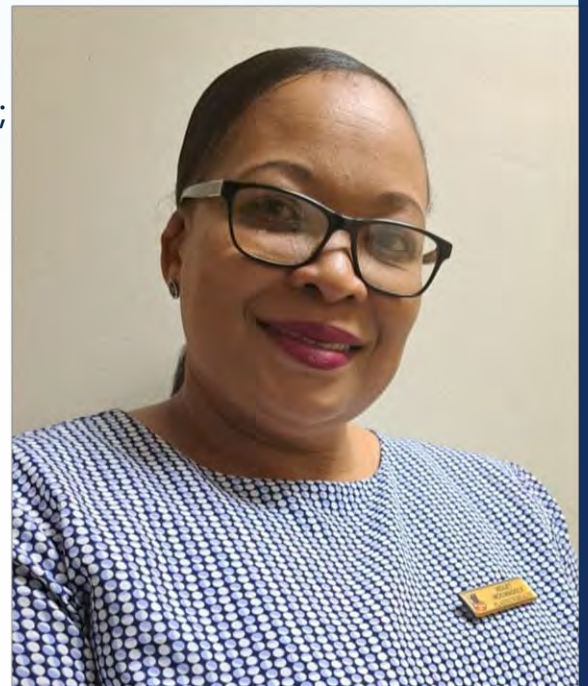
# Client Liaison Officer at your service at **BAKUBUNG PLATINUM**



**PLATINUM  
HEALTH**

Platinum Health Client Liaison Officer, Violet Mocwagole is available to assist PH members at Bakubung Platinum Mine with any Medical Scheme related queries such as:

- Member queries and complaints;
- Obtaining authorisations for specialist referrals;
- Obtaining authorisation for hospitalisation;
- Assistance in arranging chronic medication;
- Designated Service Providers (DSP's);
- Platinum Health facilities;
- Membership, membership cards and certificates;
- Claims and refunds;
- Tax certificates;
- Scheme procedures;
- Scheme benefits;
- Any service-related enquiries.



**Violet Mocwagole  
Client Liaison Officer**

Members are welcome to visit Violet on the following days, venues and times below:

Mondays	Bakubung - Contractors Office Block	10:00 - 11:45
	Bakubung – HR Office Block	12:00 - 15:00

Members can contact Violet on 083 842 0195  
or by email: [Violet.Mocwagole@platinumhealth.co.za](mailto:Violet.Mocwagole@platinumhealth.co.za)

Members can also contact the Platinum Health Call Centre:  
Telephone: 014 590 1700 or 080 000 6942 or  
Email: [phclientliaison@platinumhealth.co.za](mailto:phclientliaison@platinumhealth.co.za)

*\* This schedule is subject to any other Platinum Health Client Liaison Meetings or Projects.*

